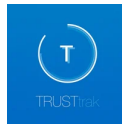


Hello Account Holder,

Our new mobile app is now available!

We're excited to make accessing your account info faster, easier, and more convenient with the with the **TRUSTtrak app by InfoVisa!**



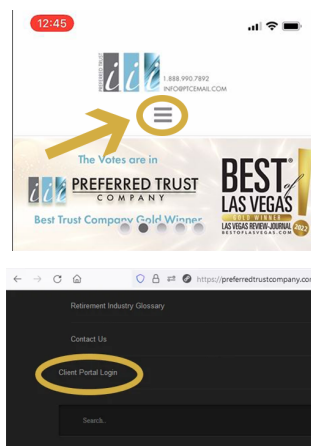
To download the app and get started, watch this [instructional video](#) or follow the steps below:

MOBILE REGISTRATION KEY

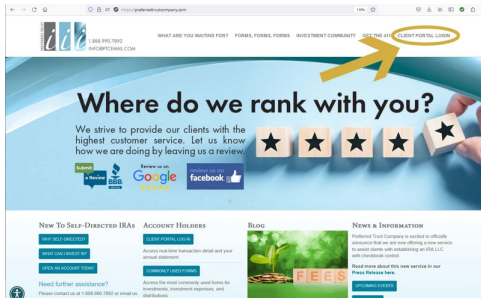
The first time you access the app, you will need a **Mobile Registration Key**. To get this key, login to the Client Portal on the Preferred Trust Company website:

1. Visit PreferredTrustCompany.com from your mobile or desktop browser, then navigate to the **Client Portal login**.

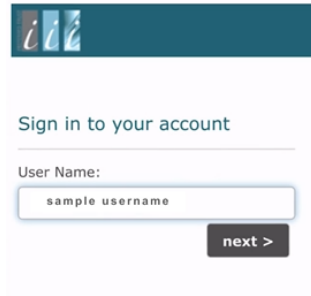
On a mobile device, click the hamburger menu at the top, then scroll down to select "Client Portal Login."



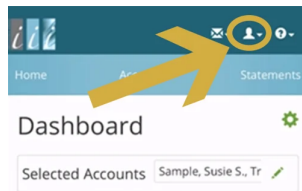
On desktop, click "Client Portal Login" in the upper right of your screen.



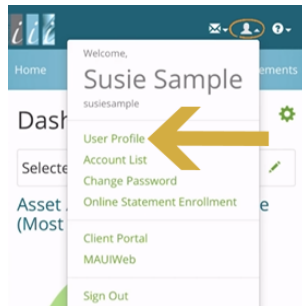
2. Sign in using your username and password. (If you need a password reset or help logging in, call our Client Services team at [888-990-7892](tel:888-990-7892) or email us at info@ptcemail.com.)



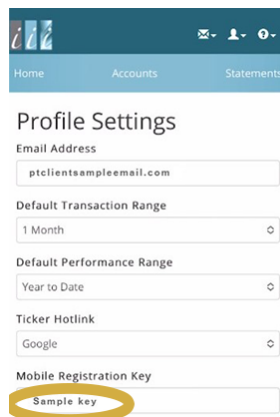
3. After logging in, find and click the profile icon on the upper right hand corner.



4. Click "User Profile."



5. Write down your Mobile Registration Key. You'll need this info the first time you log in to the mobile app.



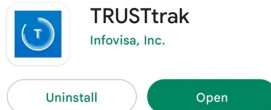
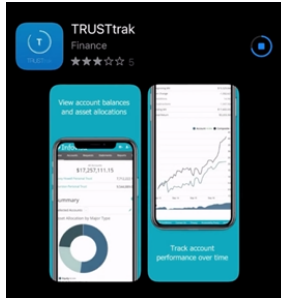
DOWNLOAD THE APP

Next, use your mobile device to find and download the app.

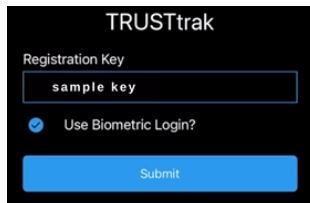
1. Navigate to the iOS or Android app store:



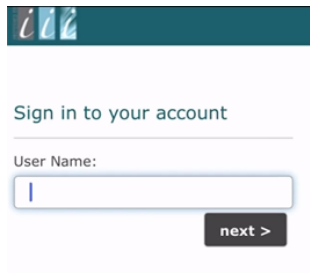
2. Search for "TRUSTtrak," then download and install the app.



3. Open the app and enter your Mobile Registration Key. (To login later with facial recognition, check the box to enable Biometric Login.)



4. To complete your app setup, login with the same username, password, and security question you use for the Client Portal Login of the website.



You can now login safely and securely - anytime, anywhere from your mobile device!

Need more help setting up the app or accessing your account? Our Client Services team is here for you! Call us at [888-990-7892](tel:888-990-7892), [Opt. 2](tel:888-990-7892) or email info@ptcemail.com.

Preferred Trust Company, LLC. Preferred Trust performs duties of a custodian and as such, does not sell investments or provide investment, tax, or legal advice. Preferred Trust is committed to safeguarding all non-public personal information provided to us by our customers. Preferred Trust collects, retains, and uses customer information where we reasonably believe that it will help administer our business or provide services to our customers. We collect and retain customer information only for specific business purposes and upon request will inform customers why we are collecting and retaining the information. PREFERRED TRUST COMPANY, LLC "Preferred Trust" 6700 Via Austi Parkway, Suite 301, Las Vegas, NV 89119 702.990.7892 888.990.7892 Financial Institutions Division of Nevada License No. TR10025.

Preferred Trust Company, LLC, 6700 Via Austi Way, Suite 301, Las Vegas, Nevada 89119, 702.990.7892
| 888.990.7892

[Unsubscribe](#) [Manage preferences](#)

